

### **A) Controller Responsible for Your Data**

Your data is processed in accordance with data protection laws by:

Komatsu Germany GmbH – Mining Division

Forststraße 29

40597 Düsseldorf

Deutschland

Telephone: +49 211 7109-0

### **Competent Supervisory Authority (NRW):**

State Commissioner for Data Protection and Freedom of Information of North Rhine-Westphalia

For questions regarding the processing of your personal data and the exercise of your rights under the General Data Protection Regulation (DSGVO), you may contact our internal Data Protection Coordinator at any time.

#### **Marco Herzog**

#### **Data Protection Coordinator**

Komatsu Germany GmbH – Mining Division

Forststraße 29

D-40597 Düsseldorf

**E-Mail:** [Marco.Herzog@komatsu-mining.de](mailto:Marco.Herzog@komatsu-mining.de)

The external Data Protection Officer of Komatsu Germany GmbH – Mining Division is:

#### **Sanja Kudus-Besirevic (Bechtle GmbH)**

#### **Bechtle GmbH**

Piepersberg 42, 42653 Solingen

**E-Mail:** [sanja.kudus-besirevic@bechtle.com](mailto:sanja.kudus-besirevic@bechtle.com)

### **B.1) Purpose and Legal Basis of Processing**

Personal data is collected and processed for the creation and administration of user accounts for the Parts Publisher online catalog system on the basis of the user agreement concluded with you in accordance with Article 6(1)(b) DSGVO.

## **B.2) What Personal Data Is Processed?**

For the above-mentioned purpose, KGM processes the following personal data:

- First name, Last name
- E-Mail address
- Customer number
- Telephone number

## **B.3) Who Receives Your Personal Data?**

Within KGM, only those employees and departments that require access to your personal data to fulfill their duties will have access to it.

In addition, service providers commissioned by us may have access to the data where necessary for the operation and support of the Parts Publisher system. These include, in particular, Quanos Solutions GmbH as the hosting and system service provider and its authorized support and administration personnel.

All service providers are contractually obligated to comply with applicable data protection requirements.

## **B.4) Are Personal Data Transferred to a Third Country or International Organization?**

No personal data is transferred to recipients outside the European Union (EU) or the European Economic Area (EEA).

The servers used for operating the Parts Publisher system are located in Germany. Hosting services are provided by Quanos Solutions GmbH.

## **B.5) How Long Is Personal Data Stored?**

KGM processes and stores your personal data for as long as your user account remains active. Afterward, the data will be deleted once applicable statutory retention periods have expired.

Temporary continued processing may be required in certain cases and may delay deletion, particularly for evidentiary purposes in connection with statutory limitation periods. Under the German Civil Code (BGB), limitation periods may extend up to 30 years, although the regular limitation period is three years.

## **B.6) Is the Provision of Personal Data Mandatory?**

To obtain access to the Parts Publisher online catalog system, the above-mentioned personal data must be provided.

Without this information, access to the system and its catalog data cannot be granted.

### **B.7) Is Automated Decision-Making Used?**

No automated decision-making processes are used.

### **B.8) Is Profiling Carried Out?**

No profiling procedures are used.

## **C) Your Rights**

You have the right to request information about the personal data stored concerning you (**Art. 15 DSGVO**).

If you believe that the data is inaccurate or no longer required because the purpose for which it was originally provided no longer exists, you have the right to request:

- Rectification (**Art. 16 DSGVO**)
- Erasure (**Art. 17 DSGVO**)
- Restriction of processing (**Art. 18 DSGVO**)

In addition, there is an obligation to notify relevant parties regarding the rectification, erasure, or restriction of processing of your personal data.

You also have the right, subject to the applicable legal requirements, to data portability (**Art. 20 DSGVO**). This means that you may receive the personal data concerning you that you have provided to us in a structured, commonly used, and machine-readable format or, where technically feasible, request that it be transmitted to another controller.

Where the processing of your personal data is based on **Article 6(1)(e)** or **Article 6(1)(f) DSGVO**, you also have the right to object at any time, on grounds relating to your particular situation, to the processing of your personal data pursuant to **Article 21 DSGVO**.

In the event of an objection, we will no longer process your personal data unless we can demonstrate compelling legitimate grounds for the processing that override your interests, rights, and freedoms, or the processing serves the establishment, exercise, or defense of legal claims.

You will receive detailed information about the procedure once your request has been received. Requests may be submitted informally by e-mail or post to the Data Protection Coordinator using the contact details provided above.

You also have the right to lodge a complaint with the competent data protection supervisory authority.

## **E) Information on Your Right to Object Pursuant to Article 21 DSGVO**

### **E.1) Right to Object in Individual Cases**

Where the processing of your data is based on your consent, you have the right to object to the processing of your personal data at any time pursuant to:

- Article 6(1)(e) DSGVO (processing in the public interest), and
- Article 6(1)(f) DSGVO (processing based on a balancing of interests),

including any profiling based on those provisions.

If you object, KGM will no longer process your personal data unless KGM can demonstrate compelling legitimate grounds for the processing that override your interests, rights, and freedoms, or unless the processing is required for the establishment, exercise, or defense of legal claims.

**Note:** The German source document contains an internal comment stating: *"Following consent, a withdrawal (revocation) may be made."* This appears to be an editing note and should not normally be included in the published privacy policy.